



Privacy Officer
Northern California Regional Intelligence Center
450 Golden Gate Avenue, 14th Floor
San Francisco, CA 94102

August 13, 2019

Sent via E-mail to: 78900-32832638@requests.muckrock.com

RE: CPRA Request dated September 06, 2017

Ms. Caroline Haskins

In response to your CPRA Request for the following:

Law enforcement agencies around the country have “partnerships” with Ring, Amazon’s home security company. These partnerships involve an exchange: Law enforcement gets access to Ring’s “Law Enforcement Neighborhoods Portal.” The Law Enforcement Neighborhood Portal is a way that police can request Ring camera footage from people that use Neighbors, Ring has a "neighborhood watch" app. (https://www.vice.com/en_us/article/qvg48d/everything-you-need-to-know-about-ring-amazons-surveillance-camera-company)

Therefore, I hereby request the following records :

- 1) All instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other guidance on the use of Ring devices and/or the Neighbors app. This includes A) any notes taken during meetings that discussed the use of Ring devices and/or the Neighbors app, B) any explanations (whether internally or externally generated) of how Ring devices and/or the Neighbors app work, and C) any other document that has been used to help explain the use of Ring devices and/or the Neighbors app to any party, including internal documentation, public relations materials, and executive summaries.
- 2) A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the police department and Ring.

3) A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention Ring or the Neighbors app, as well as audit records, including but not limited to security audits of the software, misuse reports, and reports to oversight bodies.

4) Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention Ring or the Neighbors app.

5) Any digital communications (including but not limited to emails and text messages) with Ring representatives.

The NCRIC has no document responsive to your request.

Most Cordially,